

****Terms and Conditions contact with Customers****

****1. Applicability****

These terms and conditions apply to the sending of emails by (fly) Netlux to (potential) customers.

****2. Consent (Opt-in)****

By providing their email address and/or entering into a customer relationship, the customer consents to receiving emails from (fly) Netlux, including:

- * Service messages (e.g., account information, updates, invoices)
- * Marketing and promotional messages (if explicitly permitted)

****3. Purpose of Communication****

Emails are sent exclusively for:

- * The performance of agreements
- * Customer service and support
- * Marketing purposes (if consent has been granted)

****4. Unsubscribe (Opt-out)****

The customer may unsubscribe from marketing communications at any time via:

- * The unsubscribe link in every email
- * Direct contact with (fly) Netlux via flynetlux@gmail.com

Service messages cannot always be disabled as long as an active customer relationship exists.

****5. Data Protection****

(fly) Netlux processes personal data in accordance with applicable privacy laws (such as the GDPR). Email addresses will:

* Not be sold to third parties

* Be used only for the purposes mentioned above

For more information, please refer to the (fly) Netlux Privacy Policy

****6. Frequency of Communication****

(fly) Netlux strives to limit the number of emails to a reasonable level and to avoid sending excessive communications.

****7. Changes****

(fly) Netlux reserves the right to amend these terms and conditions. The most current version is always available upon request or via the website.

****8. Contact****

For questions about these terms or email communication, please contact us at:

flynetlux@gmail.com

Please do not cont

act the CEO.

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